

## **PERSONAL DATA PROTECTION POLICY OF CUSTOMERS AND USERS**

In compliance with article 19 of Organic Law 3/2018, on Data Protection

Personal and guarantee of digital rights. **CONCASA REALTY SPAIN** guarantees that the data information provided and authorized by our users, clients and suppliers, is It is stored internally with high security standards that certify adequate use and custody .

This information will be used solely and exclusively by **CONCASA REALTY SPAIN** and will in no way be provided to third parties.

### **1. Location**

**CONCASA REALTY SPAIN**, is located at the following address: Calle San Roque 25, location

B - Ed Victoria, Estepona - Spain and has available as contact channels with its clients,

users and suppliers the telephone line +34 951 15 50 33 and the email:

address@concasaspain.com

Our web address is: [concasaspain.com](http://concasaspain.com)

### **2. Data and purposes of the Information**

We only collect the data requested in the different contact forms on the website.

The processing of this data could be used for the following purposes:

- Be contacted to carry out sales management, if necessary.
- Offering products and services.
- Be informed and invited to participate in different contests, events and promotions.
- For the adequate provision of the services and/or products contracted or purchased with

## **CONCASA REALTY SPAIN.**

- Send you commercial, promotional information, invitations or attention from the company or

third allies.

- Conduct surveys and/or opinion polls about our products and services.
- Carry out analysis of the target market, consumption and preferences
- Carry out evaluations of the quality of the products and services we offer.

Additional data that may be collected but that we do not store:

- The visitor's IP address and browser user agent string to help spam detection.

- An anonymous string created from your email address (also called hash) can be provided to the Gravatar service to see if you are using it. Politics

Gravatar service privacy policy is available here:

<https://automattic.com/privacy/>.

- After posting your comment, your profile image is visible to the public
- If you upload images to the web you should avoid uploading images with location data (EXIF GPS)

included. Website visitors can download and extract any location data of web images.

cookies

- If you leave a comment on our site you can choose to save your name, email address,

email and web in cookies. This is for your comfort, so that you do not have

You have to fill in your details again when you leave another comment. These cookies will have a duration of one year.

- If you have an account and connect to this site, we will set a temporary cookie to

determine if your browser accepts cookies. This cookie does not contain personal data and

It is deleted when you close the browser.

- When you log in, we will also install several cookies to save your information login and your screen display options.

Cookies start.

Sessions last two days, and screen options cookies last one year. If you select.

"Remember me", your login will last for two weeks. If you log out of your account,

login cookies will be deleted.

- If you edit or publish an article, an additional cookie will be saved in your browser. This cookie does not include personal data and simply indicates the ID of the article you finished

to edit. Expires after 1 day in the context of your comment, Email address will not be published

Embedded content from other websites

- Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in exactly the same way as if the visitor had visited the other website.

- These websites may collect data about you, use cookies, embed tracking

additional third-party content, and monitor your interaction with that embedded content, including

tracking your interaction with embedded content if you have an account and are connected to that website.

### **3. Information Security**

As stated in Organic Law 3/2018, on the Protection of Personal Data and guarantee of the

digital rights, CONCASA REALTY SPAIN undertakes to comply with it by taking all

security measures applicable from the collection of information to the disposal of the same. For this, CONCASA REALTY SPAIN will use security mechanisms and standards that guarantee the confidentiality of your information.

On our website we use a transfer protocol (HTTPS) that guarantees secure development of e-commerce activities by applying an SSL certificate.

We do not store databases locally on our computers.

We do not collect sensitive data.

The data of our users and/or clients is stored in external services password protected and is only accessible by authorized personnel.

In addition, information confidentiality agreements are signed with our employees and service providing companies that may have access to the base.

### **4. Rights of Clients, Users and/or Suppliers**

a) Contact CONCASA REALTY SPAIN, through the channels established by it, which are indicated in the Personal Data Protection Policy, (section 1. of personal data. This right may be exercised, among others, against partial,

inaccurate, incomplete, fragmented, misleading or those whose processing is expressly prohibited or has not been authorized.

b) Request proof of the authorization granted to CONCASA REALTY SPAIN except when, in agreement with the Law, the treatment being carried out does not require it.

c) Be informed by CONCASA REALTY SPAIN, upon request made through the channels

provided by CONCASA REALTY SPAIN, regarding the use that it has given to your data personal.

d) Revoke, in those cases that do not fall under the Special Habeas Data Law, the and/or request the deletion of the data when the treatment does not respect the constitutional and legal principles, rights and guarantees.

e) Access free of charge, through the channels provided by CONCASA REALTY SPAIN, to its personal data that has been processed.

5. Mechanisms and procedures to exercise the rights of consultation and complaint.

In order for you to formulate your requests for queries, complaints and/or deletion of your information, CONCASA REALTY SPAIN has established the following service mechanisms: Line telephone +34 951 15 50 33 and email [address@concasaspain.com](mailto:address@concasaspain.com)

We inform you that for both queries and claims you must prove that you are the Owner of the data, attaching a copy of your identity document and your physical or electronic address in the who wishes to receive the the response or have been informed, the internal validation of the information has been carried out when another means is used.

In the event that any of the requirements established herein are missing, you will be informed within five (5) days following receipt of the requests to complete them, if they are not corrected they will not be will be able to process your request. In the case of claims, two (2) months have elapsed

since the date of the request without them being corrected, it will be understood that you have withdrawn from it.

The deadlines to obtain your answers in the case of queries is ten (10) business days counted.

From the date of receipt, which may be extended for five (5) more business days and fifteen (15) business days for claims, which may be extended for eight (8) more business days in accordance with the provisions of the Law.

## 6. Authorizations of clients and/or users

By accepting the conditions and information privacy policy, the user, client and/or provider, CONCASA REALTY SPAIN will keep and manage the following information or part of her: Name, ID or NIT, age, city, position, email, profession, telephone numbers, economic activity, address, birthday, your tastes, technology and other data provided by you and that we consider necessary to carry out our economic activity without prejudice. Furthermore, in case if you are a registered user, the username and password that are unique to each one.

In accordance with Organic Law 3/2018, on the Protection of Personal Data and guarantee of digital rights, the client, user and/or supplier expressly authorizes CONCASA

REALTY SPAIN, to the collection, storage, use, disposition and deletion of data acquired through any technology known or unknown for the uses above mentioned.

Furthermore, CONCASA REALTY SPAIN is authorized by the owner of the information to deliver the data registered within its databases as cooperation with the competent authorities governmentally authorized to guarantee compliance with laws, regarding intellectual property protection, fraud prevention and other matters. The client, user

and/or supplier expressly authorizes CONCASA REALTY SPAIN to supply any personal information about him, in order to comply with any requirements of the competent authorities, and in order to cooperate

with them to the extent that discretion, we deem necessary and appropriate in relation to any investigation of an illegal act or fraud, infringement of intellectual property rights or other activity that is illegal or that may expose CONCASA REALTY SPAIN to any legal liability.

#### **7. Changes to policies or privacy notice**

At any time and when the company so decides, any change may be made to this policy and will be informed through the means that are considered to be its clients, users and suppliers.

( Last reviewed August 3, 2023 )